From: **Premises Licensing** <premises.licensing@manchester.gov.uk> Date: Sat, 15 Feb 2020 at 12:41 Subject: INFORMATION FROM APPLICANT for hearng - new premises licence application -Ariana Restaurant 241817HH



Dear all

Please see the information below, circulated on behalf of the applicant in advance of the hearing.

Yours sincerely Helen Howden

----- Forwarded message ------

From: Date: Sat, 15 Feb 2020 at 05:51 Subject: Re: 19-761 REPRESENTATION from Licensing Out of Hours team - Ariana Restaurant 241817HH To: Premises Licensing <premises.licensing@manchester.gov.uk>

Dear Helen,

Yes i would like my email to be presented at the hearing too with all the details. Unless luke or other necerrary parties liaise with me to resolve the issues.

Kind Regards



## From:

## To:

**Subject:** Re: 19-761 REPRESENTATION from Licensing Out of Hours team - Ariana Restaurant 241817HH

## Dear

I am in the process of putting together the papers for the hearing. Could I ask whether the information in your email below is something that you will want to refer to at the hearing? If so, then this additional information should be circulated to all parties so that they have the chance to consider it before the hearing. The Chair will then decide whether the information may be raised at the hearing.

Please could I ask you to let me know as soon as possible?

Kind regards, Helen

On Fri, 7 Feb 2020 at 10:16, Ahmed < Dear Luke,

Many thanks for your comments and feedback received. I appreciate the comments but would like the opportunity to explain the situation and the course of actions taken to try and resolve this matter.

> wrote:

You may be aware that the applicant has only been responsible for the current business following the license being surrendered in September 2019. The current business operators are new and have been highly motivated to help address all concerns and obtain the premises license. We were appointed to resolve this matter as soon as they were aware of an issue existed which demonstrates they wanted to take responsibility and action the problem urgently. Since appointed, the applicant has maintained contact with me and called regularly due to the concern which is quite rare with many clients in similar situations. The reason for me to highlight this point is that the real cause of this problem for licensing was not my client, but the previous operators prior to September 2019 and I would be disappointed if my client was penalised for something that was not their responsibility at the time. My client has been working closely with me and acted on anything I have asked them to do imminently.

Also, I have read through your comments received regarding the licensing objectives. Since then, I have also read through in detail the 'Statement of licensing Policy' document provided by Manchester Premises Licensing Dept which explains key areas of concern to discuss within the licensing objectives on the application form submitted. The issue I have found is that the guidance is heavily related to drinking establishments and the issues related to consumption of alcohol within or outside a commercial business operation. The applicant has a family restaurant business where no alcohol is served and never has served any alcohol. We do not expect to experience the majority of the points raised in the guidance document. I have added some points to the attached application form to help further but we would really like your assistance to better understand any specific concerns you may have and we can ensure these are added to the application as well as anything else you would like us to address to help meet your concerns. I would like to stress that my client is a genuine business operator who has and is willing to work with you to satisfy any requirements but just need some assistance if there is anything that is missing in terms of actions and specific requirements.

Please could you advise on this and I will then ensure we progress as necessary to obtain your approval.

I notices the hearing is on 2<sup>nd</sup> March 2020 which is approx. 3 week away. Naturally, I am conscious of this and want to try and resolve all matters prior to this date.

I look forward to hearing from you.

Kind Regards

